

DEVICE STOLEN OR LOST. PRINT THIS. PUT IT IN YOUR WALLET.

FIRST 10 MINUTES

- ☐ REMOTE WIPE THE DEVICE. iPhone and Mac: icloud.com/find. Android: android.com/find.
- ☐ CHANGE YOUR EMAIL PASSWORD IMMEDIATELY. Your email is the master key. Change it first, then enable two-factor if it isn't on already.
- ☐ LOG OUT OF ALL ACTIVE SESSIONS. Gmail: Security > Manage Devices. Apple ID: Settings > [your name] > Sign out other devices.
- ☐ LOCK OR FREEZE YOUR BANKING APP. Most banking apps have a card freeze option; use it until you confirm no access.

WITHIN 1 HOUR

- ☐ FILE A POLICE REPORT. Required for insurance claims. Get the report number; you'll need it.
- ☐ CHANGE PASSWORDS ON HIGH-VALUE ACCOUNTS. Banking, Apple or Google account, social media, work email, in that order.
- ☐ NOTIFY YOUR CARRIER. Ask them to flag your device's IMEI as stolen so it can't be reactivated.
- ☐ REVOKE THIRD-PARTY APP ACCESS. Check myaccount.google.com/permissions and your Apple ID's connected apps.

WITHIN 24 HOURS

- ☐ CHECK FOR FRAUDULENT CHARGES on all bank and credit card accounts; report anything suspicious immediately.
- ☐ ALERT CONTACTS if messaging apps were open. Attackers may impersonate you to ask for money or information.
- ☐ DOCUMENT EVERYTHING. Serial number, receipt, what was on the device, when and where it was stolen; for insurance.
- ☐ CONSIDER A CREDIT FREEZE if the device had banking apps or saved passwords.

EMERGENCY NUMBERS: FTC identitytheft.gov · Equifax 888-298-0045 · Experian 888-397-3742 · TransUnion 800-916-8800

This card is the first hour. The full recovery walkthrough for the next two weeks, email, bank, social, SIM swap, identity theft, is the Breach Recovery Playbook, \$11.99.

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